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## Supplementary Material

This supplementary material is linked to the article Shulzhyk et al.(2024) *Addressing contemporary issues in public administration: Effective strategies for improving efficiency and transparency in public services.* [s://doi.org/10.31893/multirev.2024spe080](https://doi.org/10.31893/multirev.2024spe080)

### Appendix

#### Questionnaire to study the effective interaction between local authorities and the public

Thank you for taking part in our research! Your input is very important

##### 1. General information:

Your age group:

- under 18 years of age
- 18-30 years old
- 31-50 years old
- 51 and older

Place of residence (city/village, region): \_\_\_\_\_

##### 2. Relevance of the topic:

How do you assess the current state of development of your region? (Use a scale from 1 to 5, where 1 is very poor, 5 is very good)

- 1
- 2
- 3
- 4
- 5

Do you have the opportunity to participate in the activities and development of your community?

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

##### 3. In which of the following important instruments of interaction between the government and the public have you participated?

Choose the categories that you are most familiar with or have participated in:

- General meeting of citizens
- Local initiatives
- Public hearings
- Bodies of self-organisation of the population
- Electronic petition
- Field visits by MPs and the media
- Public expertise
- Participation in council sessions, deputy commissions
- Meeting of heads and officials of local councils with the population
- Advisory and consultative bodies

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- Consultations with the public
  - Involvement of civil society representatives as experts

4. Recommendations:

What measures or programmes do you consider to be the most effective for transparent and effective communication between the authorities and the public? (Please name 2-3 recommendations)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

5. Are you actively involved in community or other initiatives aimed at improving your region?

- Yes
- No
- Previously participated in

6. How would you rate the level of satisfaction with the work of local authorities and public services in your region? (Use a scale from 1 to 5, where 1 is very dissatisfied, 5 is very satisfied)

- 1
- 2
- 3
- 4
- 5

Thank you for your contribution to the survey! Your answers will help us understand and improve public administration in this important area.